



HR Services for Health & Fitness Company

PROJECT DETAILS

 HR Consulting

 Nov 2020 - Ongoing

 \$10,000 to \$49,999

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PROJECT SUMMARY

A health and fitness company engaged with Tulloch Consulting for their HR services. Their tasks include job description creation, candidate screening and vetting, interview assistance, and onboarding.

PROJECT FEEDBACK

Tulloch Consulting is able to consistently provide the company with highly-qualified professionals, and easily integrate them into the organization's work culture. The internal stakeholders are particularly pleased with their personable and proactive approach to project management.



The Client

Introduce your business and what you do there.

I'm the director of customer service and a co-owner of a health and fitness organization, and we provide weekly live workouts and nutrition assistance to our customers.

The Challenge

What challenge were you trying to address with Tulloch Consulting?

We needed someone to provide us with full HR services.



Theresa Fantauzzi

Director of Customer Service,
Fantauzzi Management Group



Healthcare



Orlando, Florida

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 4.0

Cost: 4.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

We started working with Tulloch Consulting to help with contract management, job description creation, candidate screening and vetting, and interview assistance.

Their process starts with an associate who'll create the job description, and we'll work with them to let them know what we're looking for.

They'll then do research on the market value of a position and once we decide on the pay range and requirements, they would post it on a specific channel depending on where we're trying to get professionals.

What is the team composition?

Our main point of contact is Dawn (Lead Consultant), but we also work with at least 5 members of their team.

How did you come to work with Tulloch Consulting?

We came across their company through Upwork.

How much have you invested with them?

We've invested around \$20,000.

What is the status of this engagement?

Our partnership started in November 2020. Our client hired full-time HR representatives, but we're still looking to continue our collaboration.



The Outcome

What evidence can you share that demonstrates the impact of the engagement?

We're still working with the candidates Tulloch Consulting onboarded for us, as they were able to easily integrate themselves into our work culture. They've exceeded all our expectations and I'm 100% satisfied with their work.

How did Tulloch Consulting perform from a project management standpoint?

They're excellent from a project management standpoint because they listen and adapt to our needs consistently.

We typically communicate through Slack, email, and video calls.

What did you find most impressive about them?

We're impressed with their proactive and personable approach to providing their services.

Are there any areas they could improve?

I don't have anything to complain about regarding their work.

Do you have any advice for potential customers?

I would advise having a good understanding of your business needs and setting clear expectations to avoid any issues.

